

Healthy Directions of Poway – Cancellation and Refund Policy:

If you have paid and wish to cancel, please contact Healthy Directions of Poway at 858-335-2140 or email at donnawolfrd@cox.net. Requests for cancellations need to be received at least 24 hours prior to your scheduled appointment, class, or event, to receive a full refund.

If a cancellation request is received less than 24 hours before the scheduled date & time, 100% of the fee will be assessed, because the scheduled time and supplies have been reserved and purchased for you. If you have paid and need to reschedule, request needs to be received 24 hours before appointment, class, or event, otherwise a 50% fees will be assessed.

Refunds will not be allowed for "no-shows." This policy is strictly enforced.

Cancellation Liability - Healthy Directions of Poway reserves the right to cancel events for any reason at anytime. Cancellation liability is limited to the 100% return of payment ONLY.